

Holding and using the certificate and the certification logo

Duration of the right of use

- (1) The issue of the certificate authorises the customer to hold the certificate and use the certification logo.
- (2) The right to hold the certificate and use the certification logo ends with the end of the contractual relationship.

Scope of the right of use

- (3) The customer should not use the certificate and the certification logo in a misleading manner, rather they are always to be used in such a way that only inferences can be drawn from the issued certification, especially by third parties.
- (4) The approval to hold the certificate and use the certification logo applies exclusively to the certified area of the customer's company in direct connection with the company name or employer's name or the company logo of the customer. Usage of the certificate and the certification logo for another - uncertified – area of the customer is not permitted. The area is determined by the certification body.
- (5) The customer can use the certificate and/or the certification logo for business purposes on business correspondence documents (e.g. letterheads, visiting cards, e-mail etc.) and for advertisement purposes (e.g. company vehicles, brochures etc.) in the specified form. They can be used in any size while maintaining the proportions. The certificate and the certification logo should be easily readable and clearly visible. The usage should be such that neither the certification body nor the certification system is discredited or public trust in the certification is imperilled.
- (6) The certificate and the certification logo should not be used on products or product packaging or even in connection with the products in such a way as to give the impression that the products themselves are certified. The certification body has a special product certification for this purpose.
- (7) The customer is obliged to inform the certification body beforehand in writing about any proposed usage of the certificate and the certification logo and obtain a special usage approval for the particular case.

Suspension of the right of use

- (8) The right of the customer to hold the certificate and use the certification logo is suspended by the certification body with immediate effect, if
 - ✓ The certificate and/or the certification logo are misused by the customer, especially if any of the regulations concerning the scope of right of use are violated,

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- ✓ The result of the surveillance audit does not vindicate the validity of the certification,
 - ✓ Surveillance audits are not carried out due to reasons outside the control of the certification body,
 - ✓ The certification is suspended according to the regulations of the certification body,
 - ✓ The customer does not receive any approval or if the certification body issues a request – even without justification – to temporarily desist from holding the certification logo and/or the certificate.
- (9) The customer is obliged to immediately desist from holding the certificate in case of suspension of the right of use by the certification body. Existing documents, media etc., which are endowed with the certificate or the certification logo, can be used by the customer for a maximum of one month from the time of suspension of the certification.
- (10) The suspension can be revoked by the certification body again depending on the implementation of verified correction measures.

Termination of the right of use

- (11) The right of the customer to hold the certificate and use the certification logo ends with immediate effect, if
- ✓ the validity of the certificate has expired,
 - ✓ the certification is revoked according to the regulations of the certification body,
 - ✓ the contractual relationship (due to whichever reasons) has ended,
 - ✓ the customer receives a request from the certification body – even without justification – to temporarily desist from holding the certification logo and/or the certificate.

The customer is obliged to immediately desist from holding the certificate and using the certification logo in case the right of use is terminated by the certification body.